

Infor Case Study:

Infor Utilizes ComponentSpace SAML 2.0 Component To Respond To Client Demands For SSO Access To Its ASP.NET Application

Being the world's third largest enterprise applications company, Infor has a wide range of clients with varied and specific needs. When the company needed to quickly implement SAML SSO to allow its client's customer's seamless access to their web applications, they turned to ComponentSpace SAML 2.0 offering.

After fast implementation, Infor's clients can now provide their customers with a more secure, user-friendly experience when accessing the companies' enterprise applications.

Business Challenge:

The Auckland City Council wanted to allow its customers to access to Infor's ePathway application via RealME using single sign on technology.

(RealMe is a New Zealand Government backed initiative that allows users to verify their identity online for things that previously required them to prove their identity face to face with photo ID, such as bank and insurance applications, accessing government services etc.)

This would allow them to provide customers with a more user friendly experience and improved security and consistency within different government departments.

To meet the demands of their client Infor needed to find a fast, flexible solution to seamlessly integrate their ePathway application with RealMe, while providing high level security required to protect RealMe customers sensitive data.

Solution:

Under the pressure of a tight deadline Infor's Senior Software Engineer Mark Buckler, engaged ComponentSpace to deliver a SAML SSO solution that could quickly and easily integrate into their ePathway application.

“The product was invaluable to us achieving our goals within a tight timeframe. The SAML2 component did much of the heavy lifting for us, which allowed us to concentrate on the business side of things.

The tutorials you provided were extremely useful to us, as this was the first time anyone in our team had worked with SAML. Being able to see a basic scenario in action without writing any code ourselves helped us to understand the basic concept of what we were trying to achieve.

We probably needed to write less than 100 lines of our own code in order to get this working as we needed. ”

Mark Buckler
Senior Software Engineer

Results:

Infor have now successfully integrated the RealMe SSO service with their ePathway application using the ComponentSpace 2.0 offering, providing a robust, timely solution to fulfil their clients needs.

About Infor:

Employees: 13000

Revenues: \$2.4b

Customers: 70,000

Infor is fundamentally changing the way information is published and consumed in the enterprise, helping 70,000 customers in 194 countries improve operations, drive growth, and quickly adapt to changes in business demands.

Infor offers deep industry-specific applications and suites, engineered for speed, and with an innovative user experience design that is simple, transparent, and elegant. Infor provides flexible deployment options that give customers a choice to run their businesses in the cloud, on-premises, or both.