

Synateq Case Study

Component Space Product Examples And Documentation Enable Synateq To Prototype SAML SSO With A Real Customers IdP In Less Than A Day

When hosting FieldTeq (Synateq's latest software package) in the cloud, users were required to create new accounts with more passwords and usernames, which were hurting sales of the software package.

After researching many options John Nesbitt, Senior Software Developer at Synateq chose ComponentSpace SAML offering because of the flexibility, support and low cost of the 2.0 component.

The support in the pre-sales stage was nothing less than exceptional. The responses to technical questions were prompt and extremely detailed. The product works so well we have never had to lodge a support request since we bought it.

John Nesbitt
Senior Software Developer, Synateq

FieldTeq users can now sign in using their network usernames and passwords regardless of whether the system resides locally or in the cloud, and John reported his team saved over two weeks of development and testing by using the ComponentSpace SAML Solution.

Business Challenge:

Users of FieldTeq Software (a OH&S compliance resource) had the option of hosting the software on premises or in the cloud. Because FieldTeq was unable to connect to the customer's directory services in a secure manner when hosted in the cloud new user names and passwords were required. For many prospective clients this was a showstopper.

Solution:

The imminent need for SAML SSO to be added to FieldTeq led John to do a free evaluation on the ComponentSpace 2.0 SAML solution.

This is what he had to say...

“This solution had so many different examples of how to use the product in different scenarios that we could immediately visualize how the product would work in our system.

Given the detailed examples and documentation a prototype was developed in less than a day. After it was fully implemented, it took less than 2 hours to fully implement SSO in another one of our applications.

Also the API is so easy to use, implementation required less than 10 lines of code.

Results:

Since Implementing SAML SSO FieldTeq have been able to provide a seamless user experience and ensure a consistent marketing message throughout the software.

The component saved Johns team over \$12,000 in development and testing costs and the component has worked flawlessly since being integrated into the FieldTeq software.

About Infor:

Employees: 30

Years in Business: 14

Company Info:

Synateq works with organizations to simplify processes, discover opportunities and bridge the gap between strategic direction and business systems capability. Our experience across a broad range of market sectors allows us to deliver solutions that explore, build and expand organizational capabilities for our clients. Since 1999 we have been designing, developing and delivering medium to large-scale business systems for government and commercial organizations.